

novita
AIR • WATER • BODY



LAUNDRY FRESH™
LAUNDRY DRYING SERIES

DEHUMIDIFIER ND25



PRODUCT FEATURES



LAUNDRY
FRESH™



SEMI-
PERMANENT
BUILT-IN IONIZER



AUTO
HUMIDITY
SENSOR



PREFERRED
HUMIDITY
SETTINGS



PROG.
TIMER



AUTO-shut off
WITH FULL TANK
INDICATOR



LAUNDRY
DRYING
MODE



CONTINUOUS
DRAINAGE
OPTION



ROTARY
COMPRESSOR



OPERATING INSTRUCTIONS AND E-WARRANTY APPLICATION

Please read instructions before using the Dehumidifier

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This product includes:

- novita Dehumidifier ND25
- novita Dehumidifier ND25 Operating Instructions & e-Warranty Application (e-copy)
- Starter Guide
- 1 x PVC Hose (12.7 mm inner diameter)

* Please contact us immediately if any of the above-mentioned items are not included.

OPTIONAL	PRODUCT ACCESSORY
Includes:	
• 2 x Enhanced Dual Mesh Activated Carbon Filter	
• 1 x AirCare™ Air Sterilizer NAS03 - Onyx Black	

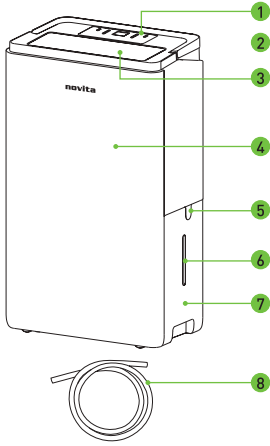
◇ It is an optional product accessory.

* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

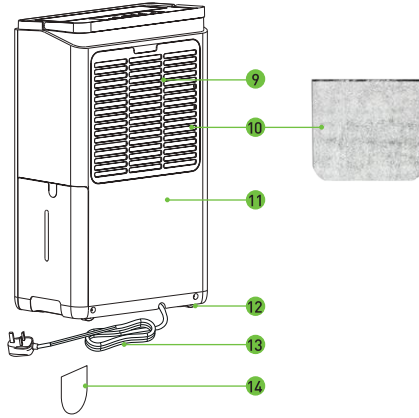
PRODUCT DESCRIPTION

Dehumidifier ND25

FRONT



BACK

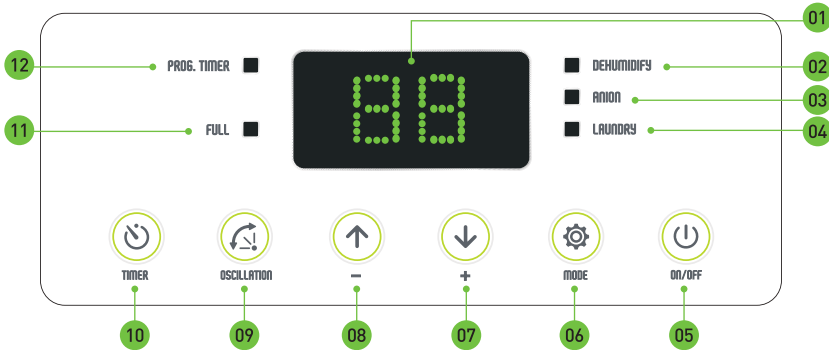


- 1 Control Panel
- 2 Handle
- 3 Oscillating Air Outlet Flap
- 4 Front Panel
- 5 Continuous Drainage Outlet
- 6 Water Level Indicator
- 7 Water Tank

- 8 Drainage Hose
- 9 Pre-Filter Screen
- 10 Enhanced Dual Mesh Activated Carbon
- 11 Back Panel
- 12 Easy Roll Castors
- 13 Power Cord & Plug
- 14 Water Tank Drainage Outlet Cover

◇ Enhanced Dual Mesh Activated Carbon Filter is an optional product accessory and can be purchased separately.

CONTROL PANEL DESCRIPTION



- | | |
|-------------------------------|---------------------------|
| 01. Display Screen | 07. Decrease Button |
| 02. Dehumidify Mode Indicator | 08. Increase Button |
| 03. Anion Mode Indicator | 09. Oscillation Button |
| 04. Laundry Mode Indicator | 10. Prog. Timer Button |
| 05. Power Control | 11. Full Tank Indicator |
| 06. Prog. Mode Button | 12. Prog. Timer Indicator |

TECHNICAL SPECIFICATIONS

Voltage / Frequency	220-240 V / 50 Hz
Power Consumption [26.7°C/60%RH]	245 Watts
Max. Power [32°C/80%RH]	300 Watts
Extraction Rate [30°C/80%RH]	25 Litres/Day
Humidity Setting	Available
Auto Humidity Sensor	Available
Running Temperature	5°C - 32°C
Compressor	Rotary
Coolant	R134a
Empty Weight	14.3 Kg
Dimension (W x D x H)	360 mm x 200 mm x 585 mm
Continuous Drainage	Available
Recommended Coverage [†]	<ul style="list-style-type: none"> • Dehumidifying Up to 450 ft² or 41 m² • Laundry Drying Up to 360 ft² or 33 m²
Tank Capacity	5 Litres
Air Flow	200 m ³ /hr
Negative Ion Density*	Up to 20 Million/cm ³
Product Accessory	<ul style="list-style-type: none"> • 1 x PVC Hose [12.7 mm inner diameter] • 1 x Water Tank Drainage Outlet Cover • 2 x Enhanced Dual Mesh Activated Carbon Filter (Optional) [Recommended every 6 months replacement] • 1 x AirCare™ Air Sterilizer NAS03 - Onyx Black (Optional)

[†] It is recommended to confine to the stated recommended coverage area for effective and optimum dehumidification and laundry drying performance.

+ Negative ion density measurement is based from source emission.

* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

FEATURES

Laundry Drying Mode

Besides functioning as a portable dehumidifier to safeguard your valuables from moisture and mold, ND25 also doubles up as an effective laundry drying device with 4 accompanying features - Enhanced Dual Mesh Activated Carbon Filter, Dehumidification, Negative Ions and Controlled Ozone Concentration.



DRYING - REMOVING EXCESS MOISTURE

Remove excess moisture in the air and maintain ideal humidity conditions to prevent mold and mildew growth. Unit also doubles up for effective indoor laundry drying. Moisture from the garments will be drawn into the unit and then condensed into water droplets. Simultaneously, warm air is produced via the air outlet to further speed up the drying time.



DEODORIZE - ELIMINATE UNPLEASANT ODOURS

As an effective odour control, the fitted Enhanced Dual Mesh Activated Carbon Filter^o eliminates musty smells lingering in the air and from the damp garments. It is recommended to replace the Enhanced Dual Mesh Activated Carbon Filter^o on a biyearly basis for optimum performance.



IONIZE - REFRESHING INDOOR AIR

The built-in semi-permanent ionizer produces millions of negative ions to eliminate airborne allergens and breakdown airborne germs, cleaning and freshening your indoor air quality.



STERILIZE - AGAINST AIRBORNE GERMS

Complete the LaundryFresh™ experience by pairing the dehumidifier with an AirCare™ Air Sterilizer NAS03^o. Producing controlled ozone concentration, it sterilizes the air thoroughly by oxidizing airborne germs and unpleasant odours promptly.

◇ Enhanced Dual Mesh Activated Carbon Filter and AirCare™ Air Sterilizer are optional product accessories and can be purchased.

- At laundry drying mode, RH% level is pre-set at 15% RH and is not adjustable.
- After operating at laundry drying mode for 24 hours, unit will auto switch to dehumidification with 60% RH.
- Ensure all doors and windows are shut to confine the area of laundry drying.
- Fully extend the laundries to remove wrinkles and leave approximately 5 cm gap between the laundries for smooth air circulation.
- Laundries that are placed closed together will take a longer drying duration due to poor air ventilation.
- Drying duration and deodorization effectiveness may vary depending on the nature and quantity of the laundry, fabric materials, coverage area, ventilation space and room temperature.

Auto Humidity Sensor

Inbuilt hygrostat detects the humidity level of the surrounding and compares it to the humidity level set. At dehumidification mode, when the desired humidity is achieved, the compressor stops operation with fan speed running for a few minutes before coming to a stop. While at dehumidification + anion mode, when the desired humidity is achieved, the compressor stops operation, but fan runs continuously. The compressor resumes its operation when the surrounding humidity level surpasses the desired humidity level.

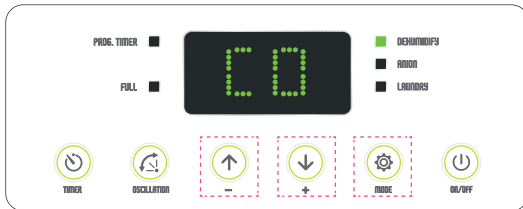
Dehumidification Mode



Under dehumidification mode, user can set the humidity level according to individual's desire within a range of 35% to 80% RH in intervals of 5% RH. Selected RH% level will be displayed on the LCD screen for a few seconds, then revert to the ambient RH%.

- In the event when the selected RH% is higher or equivalent to the ambient RH%, compressor stops operation with fan speed operating for a few minutes before coming to a stop.
- Compressor and preceding selected setting will auto resume operation when ambient RH% surpasses the selected humidity level by 3%.

Continuous Dehumidification Mode



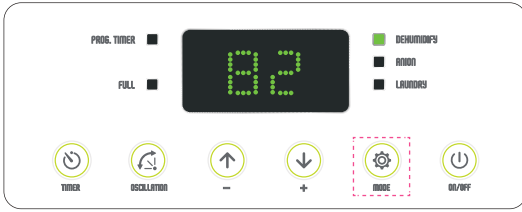
Under dehumidification mode, select (CO) continuous dehumidification for unit to dehumidifies continuously regardless of ambient RH%. Dehumidification stops when the water tank is full.

Semi-Permanent Built-in Ionizer



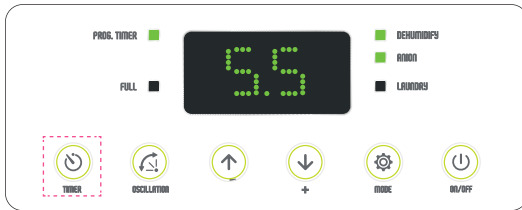
Unit is equipped with a Semi-Permanent Built-In Ionizer which produces up to 20 million negative ions per cm^3 to freshen up the air quality and to promote air purification through the elimination of airborne allergens and germs.

Ambient Humidity Level Display

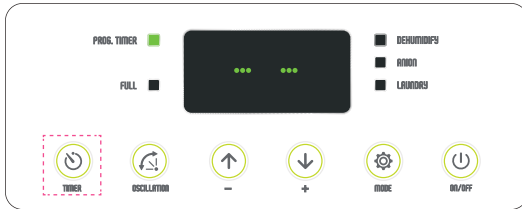


Beside displaying the selected RH% setting, it also displays the ambient RH% of the room/surrounding. This allows for easy reference and facilitates the adjustments according to the individual preference.

Programmable Timer



At ON Mode: To Auto Shut Off



At OFF Mode: To Auto Start Up

At either ON or OFF Mode, the unit can be programmed with a timer from 0.5 to 24 hours for an automatic shut off or start up respectively.

Oscillating Air Outlet



Oscillating flap oscillates to provide better air circulation and optimize the dehumidified air diffusion throughout the room.

Defrost Mode

When frost builds up on the evaporator coils, defrost mode automatically activates. Compressor shuts off while fan speed continues to operate. When the coils are completely defrosted, the compressor will automatically be activated, and dehumidification resumes.

- Defrost mode will auto activate when the ambient temperature is detected to be -5°C .

Auto-Shut Off With Full Tank Indicator



Unit shuts off automatically with full water tank indicator flashes in red and unit beeps in the following circumstances:

- Water tank is full
- Water tank is not placed properly.
- Water tank is removed.

Unit resumes its normal operation when the water tank is emptied and placed back into its designated compartment.

- Air outlet flap will automatically return to its closed position when unit is turned off.

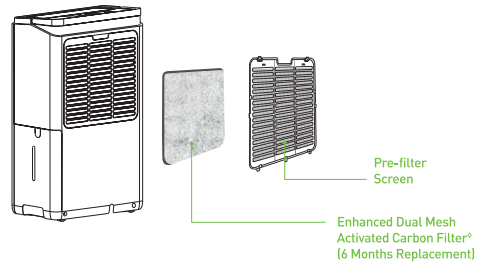
Pre-Filter Screen & Enhanced Dual Mesh Activated Carbon Filter^o

Pre-Filter Screen at the back panel sieves out contaminants from the air that is drawn into the unit. This process increases the efficiency of the unit and helps to filter the air that is released back into the surroundings. Enhanced Dual Mesh Activated Carbon Filter^o eliminates unpleasant odours from the air and garment before the dehumidification process begins. It is recommended to replace the Enhanced Dual Mesh Activated Carbon Filter^o on every 6 months basis for optimum performance.

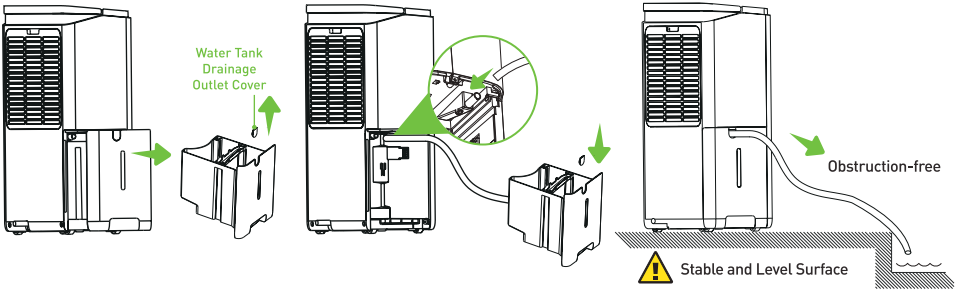
◊ It is an optional product accessory.

* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

- DO NOT use the dehumidifier without the Pre-Filter Screen in place.



Continuous Drainage Option



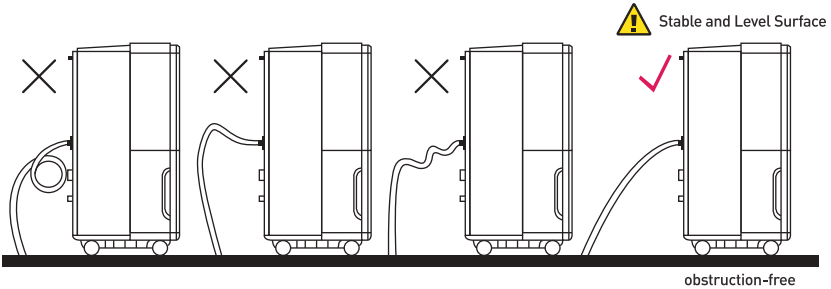
Continuous drainage option allows easy removal of collected water instead of manually emptying from the water tank.

Using the continuous drainage option:

01. Turn off the power supply & unplug from the power supply.
02. Remove water tank from the unit. Slide up and remove the water tank drainage outlet cover (if applicable).
03. Insert PVC hose (12.7 mm inner diameter) through the drainage outlet port. Ensure that the drainage hose is placed in a downward angle.
04. Place the water tank back into the unit. The dehumidifier is now ready for continuous drainage.

- ⚡ Always ensure the drainage path is not blocked or obstructed to maintain a smooth flow and operation.
- Ensure the unit is placed on dry, stable and level surface.
- If the unit is placed on an unlevelled surface or the drainage hose is not installed properly, water will be channelled and collected in the water tank instead.
- Check to ensure the continuous drainage hose is properly installed, otherwise water cannot be channelled out through the drainage hose but collected inside the water tank.

- 💬 Please safekeep the water tank drainage outlet cover and do not misplace it. When not using the continuous drainage option, please remove the drainage hose and reattach the water tank drainage outlet cover back onto the water tank.



USING THE NOVITA DEHUMIDIFIER

Setting Up

01. Remove all packaging materials and place the unit on a dry, stable and level surface.

 • DO NOT remove the polystyrene from the water tank.

 • Remove the power cord, drainage hose and water tank drainage outlet cover from the water tank before usage.

02. From the back of the unit, grasp the top handle of the pre-filter screen and pull it outwards to remove it from the unit.

03. To enhance the LaundryFresh™ experience, it is recommended to use the enhanced dual mesh activated carbon filter in conjunction with the dehumidification process. Remove the enhanced dual mesh activated carbon filter from the filter pack and place it into the designated slot on the pre-filter screen and place it back onto the unit.

 • Enhanced dual mesh activated carbon filter is an optional product accessory and can be purchased separately.

• Ensure the enhanced dual mesh activated carbon filter is properly assembled and installed in position before use.

• Please refer to page 11 of operating instructions manual for instructions to remove the pre-filter screen and to attach the enhanced dual mesh activated carbon filter.

• It is recommended to replace the enhanced dual mesh activated carbon filter once every 6 months for optimum performance.

• Do not block the air inlet and air outlet to ensure sufficient air ventilation and maximum efficiency of the unit.

 • Please remove the plastic packaging on the enhanced dual mesh activated carbon filter before use.

• Please handle the enhanced dual mesh activated carbon filter with care while inserting or removing it from the unit as they are designed tight for optimum purification coverage.

• Do not use the dehumidifier without the air inlet frame with pre-filter screen in place.

04. Ensure there is a clearance of at least 50 from the air inlet and clearance of at least 10 cm from the air outlet.

 • DO NOT block the air inlet and air outlet to ensure sufficient air ventilation and maximum efficiency of the unit.

05. Connect power plug to the power supply, power on and unit beeps once with all the light indicators illuminate for approximately 3 seconds and display screen will show "... ..". Unit is now ready for usage.

Operating Notes

01. Power Control

Tap the  button once to turn on/off the unit.


 • At OFF Mode, the unit's display screen will show "... .."


• When the unit is left idle for 3 minutes, all light indicators will be dimmed by 30% for energy conservation. Tap any button on the control panel to resume full light intensity.

• In most circumstances, when using the dehumidifier for the first week, the water tank will be full every day and needs to be emptied on a daily basis, due to high moisture content in the surrounding. In the following week, the water tank will need to be emptied once every 3 to 5 days. Subsequently, the water tank needs to be emptied once a week.





• Ensure all doors and windows are shut to confine the area of dehumidification. It is recommended to open up cupboards and walk-in wardrobe within the area to further facilitate the dehumidification performance.

02. Programmable Modes




Tap the  button consecutively to select your preferred operating mode and its corresponding light indicator illuminates on the selected setting.


 • In the event when the selected RH% setting is higher or equivalent to the ambient RH%, compressor stops operation with fan speed operating for a few minutes before coming to a stop. After which, compressor and fan speed setting will reactivate again, when the ambient RH% surpasses the selected RH%.

• Unit is equipped with memory function whereby its always begins its operation at the last preceding setting.

Mode	Dehumidification Mode	Anion	Laundry Drying	Dehumidification + Anion Mode
Display Screen				
RH% Setting	35% to 80% at an interval of 5% or (CO) Continuous Dehumidification Mode.	RH% Setting is not available because dehumidification is deactivated.	RH% is pre-set at 15% and is not adjustable.	35% to 80% at an interval of 5% or (CO) Continuous Dehumidification Mode.
Negative Ions Emission	NO	YES	YES	YES

A. Dehumidification Mode

Under dehumidification mode, user may tap the  and  button to choose the desired humidity setting (35% to 80% at an interval of 5% or continuous dehumidification mode (). Selected RH% setting will be indicated on the display screen for a few seconds then revert to the ambient RH%.

At continuous dehumidification mode (), unit dehumidifies continuously regardless of humidity level in the surrounding. Dehumidification stops when the water tank is full.

B. Anion Mode

Under anion mode, unit is programmed to emit negative ions to purify and freshen up the surrounding air quality.


 • At anion mode, RH% setting cannot be adjusted because dehumidification is deactivated.

C. Laundry Drying Mode

Under laundry drying mode, RH% is pre-set at 15% RH and is not adjustable. Anion mode is also programmed to activate by default. After operating at laundry drying mode for 24 hours, unit will auto switch to dehumidification with 60% RH.




 • At laundry drying mode, the anion light indicator does not illuminate even though it is activated by default.

For a complete LaundryFresh™ experience, it is recommended to use the AirCare™ Air Sterilizer NAS03^o in conjunction with the dehumidifier. Proceed to insert the NAS03^o power plug into power supply and power on.
 ♦ AirCare™ Air Sterilizer NAS03 is an optional product accessory and can be purchased separately.




 • For optimum performance, place NAS03 in an open space with dry, stable and level surface of at least 1 m above the ground for better circulation of air throughout the room and 1 m away from human activity.


Switch on the unit by pressing the  button once. Blue LED ambience light will illuminate when the unit is switched on.

Select the ozone emission mode by rotating the turn-knob in accordance to your intended coverage area. “Hissing” sound will be produced from the Ozone Emission Outlet.

Turn-Knob Control			
Ozone Emission Mode	Low	Medium	High
Recommended Coverage Area	10 m ² or 108 ft ²	20 m ² or 215 ft ²	30 m ² or 323 ft ²


D. Dehumidification + Anion Mode

Under dehumidification + anion mode, user may tap the  and  button to choose the desired humidity setting (35% to 80% at an interval of 5% or continuous dehumidification mode (). Selected RH% setting will be indicated on the display screen for a few seconds then revert to the ambient RH%.

 • When the ambient humidity is lower than the desired setting, the compressor stops operation while the fan continues to run.

03. Oscillation

Tap the  button to activate the air outlet flap oscillation function. Press the  button once again to station the air outlet flap at your preferred position.





 • When the unit is switched off, the air outlet flap will return to the closed position.

 • DO NOT force open or close the air outlet oscillating flap to prevent damage to the oscillation mechanism.




04. Programmable Timer

Unit can be programmed with a timer from 0.5 to 24 hours for an automatic shutoff or start up respectively.

A. Auto Shut Off

When the unit is at ON Mode, tap the  button to select timer function. Press the  and  button to select the desired timer duration for an automatic shut off. Selected setting will flash on the display screen for 5 seconds and its corresponding light indicator illuminates. To deactivate the timer function, tap the  button once again and the timer indicator stops illuminating.

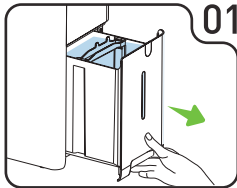
B. Auto Start Up

When the unit is at OFF Mode, tap the  and  button to select the desired timer duration for an automatic start up. Selected setting will flash on the display screen for 5 seconds and its corresponding light indicator illuminates. To deactivate the timer function, tap the  button once again and the timer indicator stops illuminating.

 • Unit will commence its operation based on the last preceding setting.


Emptying the Water Tank

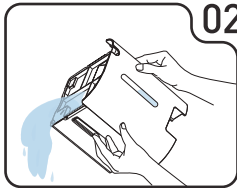
novita Dehumidifier ND25 shuts off automatically when the water tank is full and its corresponding full tank light indicator flashes in red and 3 minutes later, unit will produce a short beeping sound. Follow the simple steps below to empty the water tank.



01 Remove the water tank from the unit.

 • DO NOT place the water tank on a floor when it is full to prevent water spillage.

 • When the water tank is full or removed from the unit, the compressor will be deactivated but the fan will continue to run for a few minutes. This is completely normal.



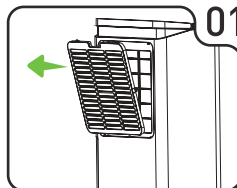
02 Hold the water tank with both hands when emptying. Align and assemble the emptied water tank back into the unit.

6 Months* Enhanced Dual Mesh Activated Carbon Filter[◇] Replacement

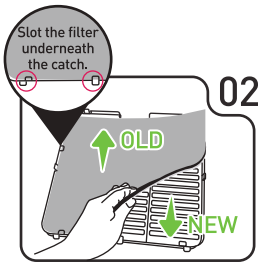
For an optimum LaundryFresh™ performance, it is recommended to replace the Enhanced Dual Mesh Activated Carbon Filter[◇] once every 6 months* from initial usage.

[◇] Enhanced dual mesh activated Carbon Filter is an optional product accessory and can be purchased separately.

* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

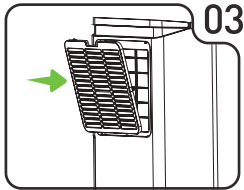


01 From the back of the unit, grasp the top handle of the pre-filter screen and pull it outwards to remove it from the unit.



Gently remove the exhausted enhanced dual mesh activated carbon filter^o from the pre-filter screen catch. Assemble the new filter onto pre-filter screen and ensure it is fitted securely underneath the catch.

- Ensure the enhanced dual mesh activated carbon filter^o is properly assembled and installed in position before use.
- Please remove the enhanced dual mesh activated carbon filter^o from the filter pack before use.
- Please handle the enhanced dual mesh activated carbon filter^o with care while removing/assembling it from the unit as they are designed tight for optimum purification coverage.



Align and re-attach the pre-filter screen back onto the unit.

- DO NOT use the dehumidifier without the pre-filter screen in place.

CLEANING & MAINTENANCE

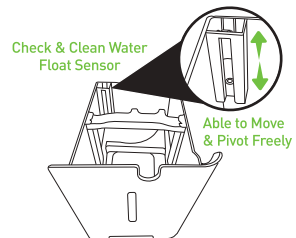
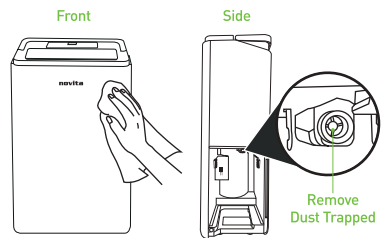
Cleaning the novita Dehumidifier



It is important to conduct service maintenance of the unit at least once a week to ensure unit optimum performance and to prevent dust/dirt built up at the continuous drainage outlet port and water float sensor, which may lead to water leakage.

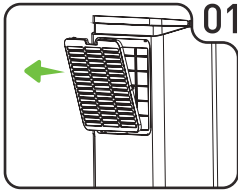
01. Disconnect the dehumidifier from the power supply.
02. Use a soft cloth to gently wipe the outer case to remove dust.
03. Remove stubborn stains with a mild household cleaner.
04. Clean the water tank at least once a week to prevent the growth of mold, mildew and bacteria. Dry it thoroughly before placing it back into the unit.
05. Remove any inevitable dust intake at the continuous drainage outlet port to prevent it from being clogged and result in overflowing.
06. Remove the water tank, check and clean the water float sensor. Ensure the water float sensor can move and pivot freely in order to actuate the auto shut-off mechanism when the water tank is full. In the event if the water float sensor is stuck, it will lead to water tank overflow.

- Please turn off the power supply and disconnect the power plug before cleaning and maintenance.
- DO NOT spray water directly onto the unit.

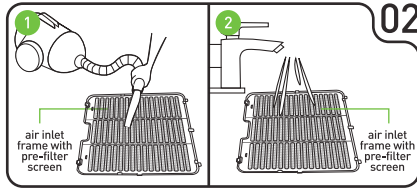


Cleaning the Pre-Filter Screen

For optimum performance, it is recommended to clean the Pre-Filter Screen once every 2 weeks.

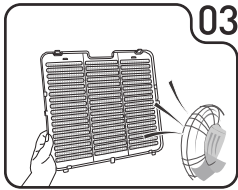


01 From the back of the unit, grasp the top handle of the pre-filter screen and pull it outwards to remove it from the unit.



02 Use a vacuum cleaner or a brush to remove the lint collected. Use warm soapy water to wash the pre-filter screen if required.

⚡ • DO NOT use water of more than 40°C to wash the Pre-Filter Screen.



03 Air dry it then align the pre-filter screen back onto the unit.

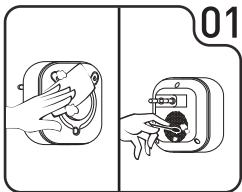
⚡ • DO NOT use the dehumidifier without the pre-filter screen in place.

Cleaning the novita AirCare™ Air Sterilizer NAS03°

To enhance the overall LaundryFresh™ experience, we recommend to perform cleaning and maintenance of the unit once every 240 hours/1 month* from initial usage for optimum performance.

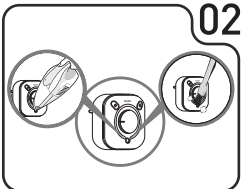
◇ AirCare™ Air Sterilizer NAS03 is an optional product accessory and can be purchased separately.
* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

⚡ • Please turn Off and disconnect the power plug before cleaning and maintenance.



01 Use a soft damp cloth to clean the exterior of the housing to prevent accumulation of dust. Use a damp cotton swab to remove any dust at the fan inlet. Ensure unit is completely dry before usage.



⚡ • DO NOT use chemicals or aggressive solvents as these substances may discolour the unit & result in permanent stains.



02 Use a soft brush or vacuum to remove any dust accumulated at the Ozone Emission Outlet for optimum performance.

⚡ • Use vacuum cleaner at low speed for not more than 10 seconds to prevent damage to the Ozone Emission Outlet.
• DO NOT spray water into the Ozone Emission Outlet as it may damage the unit.

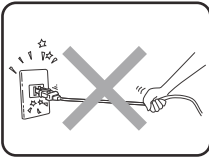
TROUBLESHOOTING

CONDITION	POSSIBLE CAUSE	POSSIBLE SOLUTION
Unit cannot be switched on	• The power plug is not connected properly.	• Insert the power plug into the main supply again.
	• The water tank is full.	• Remove the water tank and empty it, then replace it into the unit again.
	• Water tank not placed properly.	• Remove water tank and replace it into the unit again.
	• Power plug or cord damaged.	• Contact novita Customer Care Centre.
	• Power failure.	• There is a protective time delay (up to 3 minutes) to prevent overloading the compressor. Please wait for 3 minutes before powering on the unit.
Fan not working	• Motor may be malfunction.	• Contact novita Customer Care Centre.
Poor performance or not dehumidifying at optimum capacity	• Low temperature or the surrounding humidity level is too low.	• Dehumidifier does not work as effectively as in low temperature. Effectiveness of dehumidifier increases as RH increases.
	• air inlet frame with pre-filter screen is dirty.	• Clean the air inlet frame with pre-filter screen.
	• Exceed recommended room coverage area.	• Maximum room coverage area ^a for ND25 to operate effectively: - Dehumidifying Up to 450 ft ² or 41 m ² - Laundry Drying Up to 360 ft ² or 33 m ²
	• Exceed extraction capacity	• Maximum extraction capacity for ND25 is 25 Litres/Day at 30°C/ 80%RH.
	• The surrounding humidity level is lower than the desired humidity level set.	• Set the desired RH% lower than the surrounding humidity level.
The RH% display is not showing the desired RH% set	• The RH% is showing the current surrounding area RH%.	• Press the  or  button to view the desired RH% set at manual dehumidifying mode.
Excessive noise	• Unit is placed on uneven surface.	• Move unit to a level and stable surface.
	• Loose or foreign particles inside the unit.	• Contact novita Customer Care Centre.
	• Sound of flowing water.	• This is normal.
	• air inlet frame with pre-filter screen is dirty.	• Clean the air inlet frame with pre-filter screen
Water in tank overflows	• Water tank may be damaged.	• Replace the water tank.

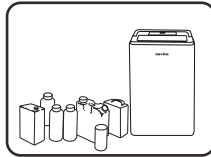
CONDITION	POSSIBLE CAUSE	POSSIBLE SOLUTION
	<ul style="list-style-type: none"> • The water float sensor is stuck/is not in place. 	<ul style="list-style-type: none"> • Check, clean the water float sensor and adjust if required. Ensure the water float sensor can move and pivot freely in order to actuate the auto shut-off mechanism when the water tank is full.
	<ul style="list-style-type: none"> • Internal drainage passage is blocked or obstructed. 	<ul style="list-style-type: none"> • Contact novita Customer Care Centre.
Display screen indicates E1 or E2 error code	<ul style="list-style-type: none"> • Temperature sensor malfunction. 	<ul style="list-style-type: none"> • Contact novita Customer Care Centre.
Display screen indicates EH error code	<ul style="list-style-type: none"> • Humidity sensor malfunction. 	<ul style="list-style-type: none"> • Contact novita Customer Care Centre.

□ It is recommended to confine to the stated recommended coverage area for effective and optimum dehumidification and laundry drying performance.

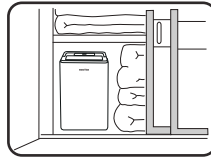
SAFETY PRECAUTIONS



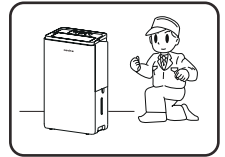
DO NOT pull or tug the unit by the power cord to prevent safety hazards or damage to the unit.



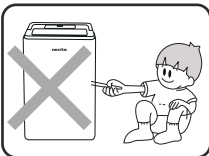
Keep the unit away from flammable liquids.



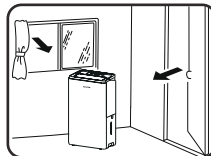
Refrain from placing the dehumidifier in confined closets.



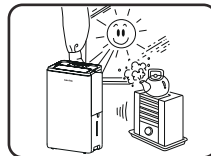
Servicing should only be conducted by professional service technicians.



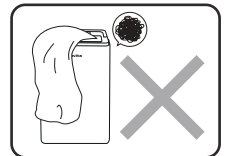
DO NOT insert any foreign objects into any crevices of the unit.



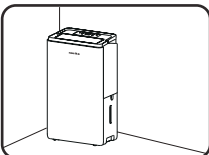
For maximum efficiency, ensure that the dehumidifier is placed in an enclosed area with windows & doors firmly shut.



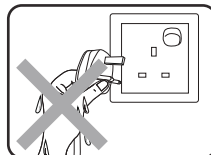
Keep the unit away from direct sunlight or any heat source.



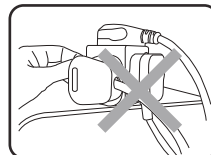
DO NOT block the air inlet & outlet when the unit is operating & DO NOT drape any garments or fabrics on top of the unit for drying purposes.



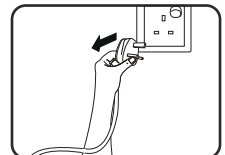
Allow adequate clearance & space around the unit for air ventilation. DO NOT move or incline the unit during operation.



DO NOT handle the unit or the power cord with wet hands.



Refrain from overloading your power supply with multiple power plugs.



Always disconnect the unit from the power supply during transportation, maintenance or cleaning.



SAFETY INSTRUCTIONS

01. Read the operating instructions carefully before using the dehumidifier & keep it for later reference.
02. Persons who are not familiar with the operating instructions, as well as children & persons under the influence of medication, alcohol or drugs are not advised to operate the dehumidifier, or are only advised to operate it under supervision.
03. DO NOT use the dehumidifier if there is any damage to the unit or power cord.
04. Only operate the unit when it is completely assembled & on a stable surface. Placing the unit on uneven surfaces can result in water leakages or additional noise.
05. DO NOT handle the unit with wet hands.
06. Always use the correct power supply.
07. DO NOT insert any foreign objects into any crevices of the unit.
08. Keep the unit away from direct sunlight or heat sources.
09. Disconnect the dehumidifier from the power supply:
 - When emptying the water tank
 - Before cleaning
 - During assembly or dismantling the unit
 - Before moving the unit
10. Repairs of appliance should only be done by qualified service technicians. Improper repair work can cause considerable danger to the user.

NOVITA CUSTOMER SERVICE GUARANTEE

At the cornerstone of novita's core values is the importance we place in Continuous Relationships. Consequently, we believe in harnessing the relationship we have with our customers. The first step in establishing this relationship is to ensure that we are always there for the customers whenever we're needed. These are just a few ways that we look out for you.



Free Evaluation

Check in your product for a FREE assessment and evaluation by our qualified technician. Upon your confirmation, charges only apply when there is replacement of technical parts.



Minimum Downtime

Understanding that time is of the essence, for each servicing or repair, novita guarantees that we will only take up to 7 working days to get your product up and ready for collection.



Optional Home Delivery

Time and convenience might not always be in the advantage of customers, hence, for a nominal fee of S\$18 one-way and S\$36 two-ways, customer can choose to use our delivery service instead of bringing in the product themselves.



Optional Loan Set*

Knowing how inconvenient it can get when your product is sent for servicing or repair, novita lends a hand by offering you a temporary loan set at no charge.

* Please note that this service is upon request and subjected to the availability of the product. Temporary loan set might be of a different model from original set brought in for repair.



Service Trekking*

With everyone's busy schedule, it's sometimes hard to keep track of everything. Sit back, relax and leave the fussing to us. Instead of calling and checking up on the status of your product, let novita keeps you updated.

*Customers can choose to be updated via email, phone or even sms.



Dedicated Customer Care Personnel

WhatsApp us at 8182 7665 for any enquiry or feedback. Alternatively, you can drop us an email at custcare1@novita.com.sg or visit our website at novita.com.sg. Our friendly customer care personnel will be glad to assist you.

e-WARRANTY APPLICATION

Thank you for purchasing novita LaundryFresh™ Dehumidifier ND25.

In our attempt to enhance our customer's after-sales experience, we have streamlined the warranty registration process to make it hassle-free. You no longer have to make a trip to the post office or worry about losing your warranty card.



Simply scan the QR code or visit novita.com.sg/ewarranty to access to our user-friendly website and register your product warranty online at the comfort of your home or office.

E-warranty registration is only applicable to customers in Singapore and stated countries who have purchased novita product(s) from our authorised retailers or dealers. Please register your product's warranty within 14 days from the date of original purchase. Upon successful registration, an acknowledgement email will be sent to you. By submitting your e-warranty application, you have agreed to all the terms and conditions stated for this warranty.

We hope you find it a breeze to dry your laundry with novita LaundryFresh™ Dehumidifier ND25.

LIMITED WARRANTY TERMS & CONDITIONS

01. Unless otherwise specified, this limited warranty is valid for Product installed and purchased in Singapore and stated countries for the period of 36 months limited warranty on compressor and 12 months on all parts commencing from the date of original purchase and does not include installation, removal and reinstallation.
02. This product and all parts thereof are hereby guaranteed to the purchaser/user to be free from defects in material and workmanship.
03. Please retain the original purchase receipt for verification purposes when required. To be eligible for limited warranty coverage, Product has to be registered by the original end-user purchaser/user within 14 days from the date of purchase at novita.com.sg/ewarranty.
04. This limited warranty is not transferable and shall not extend to anyone other than the original purchaser/user of this Product and does not include cleaning of the Product during the specific period.
05. Eligibility for limited warranty coverage is limited to repair, or replacement of any parts (excluding consumable parts and accessories exhausted through usage that may be packaged or sold together from the Product) which proves to be manufacturing defects within the applicable limited warranty period.
06. Limited warranty coverage does not extend to damages and/or defects resulting from:
 - a. Accidents, abuse, misuse, improper installation, or any manner of tampering.
 - b. Usage of wrong electrical supply/voltage.
 - c. Usage not in accordance with the operation instructions, maintenance and environmental instructions that are covered and prescribed in the operating instructions manual.
 - d. Any unauthorized repairs.
 - e. Any alteration or modification made to the Product.
 - f. Exterior finish or cosmetic damage.
 - g. Normal usage wear and tear, finishes or consumables.
 - h. Corrosion, rusting or stains.
 - i. Improper transportation, inappropriate storage conditions or materials, improper ventilation, reconfiguration of the Product.
 - j. Operating the Product in an unattended manner.
 - k. Lacking of periodically Product servicing and preventative maintenance.
 - l. Losses, damages, defects and malfunctions caused by fire or acts of God.

07. This limited warranty does not apply/cover for:
 - a. Parts requiring replacement due to normal wear and tear, corrosion or stain.
 - b. Damage due to usage of other incompatibility equipment/solutions/accessories being used in conjunction with the covered Product.
 - c. Transportation, delivery and incidental cost incurred in fulfilment of this limited warranty. The purchaser/user shall be fully responsible for the due delivery of the Product for any repair work to novita and for the subsequent collection. Any Product to be repaired must be sent to the service centre directly. No outdoor servicing will be provided. novita can provide collection and return service and a transportation fee of S\$36 is applicable.
08. To the fullest extent permitted by law, novita shall not be in any way liable for any incidental or consequential, direct, indirect damages whatsoever caused by the breach of any express, implied or statutory warranty or condition. Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability of fitness for a particular purpose is limited in duration to the duration of the above limited warranty. novita disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise. novita shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of revenue or profits, failure to realize savings or other benefits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser/user by any other party, regardless of the legal theory on which the claim is based, and even if novita has been advised of the possibility of such damages.
09. Without limiting the generality of the foregoing, the purchaser/user assumes all risk and liability for loss, damage or injury to the purchaser/user and their property and to any third parties and their property arising out of the use, misuse, lack of periodic servicing and proper maintenance or inability usage of the novita Product.
10. This limited warranty will be invalidated and rendered void upon the usage of any non-original filters/parts/accessories that is not approved by novita for the use with the product.
11. This limited warranty is void if the serial number on the Product had been removed, erased, defaced, altered, tampered or is illegible.
12. novita will repair or replace this product at their option and at no charge with new or reconditioned parts or Product if found to be defective during the limited warranty period specified above. novita does not warrant uninterrupted or error-free operation of the product. All replaced Product or part, or fully refunded Product, shall become the absolute property of novita and must be returned to novita. Replacement parts and Products assume the remaining original limited warranty.
13. In the event that the Product is out of stock, obsolete or beyond repair, novita reserves all rights to replace the Product with another similar value as deem appropriate, subject to availability. In no event shall any recovery against novita exceed the actual price paid for the purchase of the Product.
14. novita reserves all rights to impose charges for services on the Product which are outside the perimeter of limited warranty coverage. novita also reserve the right to decline Product servicing where the Product is obsolete, no longer deemed serviceable or replaceable for any reason.
15. If any section, provision, clause, sentence or part thereof of this limited warranty is held to be void, invalid or unenforceable, it shall be modified necessarily to make it valid and enforceable, and it shall not in any way be affected or impaired thereby.
16. novita shall reserve the right to modify or change the terms and conditions herein due to change(s) in availability of Products and/or spare parts or for the purposes of complying with applicable policies, rules, regulations and law, without prior notice.
17. With the proceeding of the Product usage, it means the purchaser/user have read, understood and agreed on the novita's Product usage and limited warranty terms and conditions and also acknowledged that novita's limitations of liability are reasonable and within the context and circumstances under which it is applied on.

LIMITED WARRANTY EXTENSION - EXTENDED WARRANTY

- Extended limited warranty is offered for all other parts (excluding compressor) repair or replacement after 1 year of the standard limited warranty period, subjected to all of the terms, conditions and limited to standard limited warranty coverage. Extended limited warranty is not applicable for the compressor warranty for the 4th year - after the compressor's standard 3-year limited warranty term expires.
- Extended limited warranty is available for purchase within the 1-year standard limited warranty period at estore.novita.com.sg/nd-services.
- An order confirmation email will be sent to your registered email address within 7 working days after receiving the extended limited warranty purchase order and payment and the system will be updated within 14 working days.
- Extended limited warranty commencement date is inferred from product purchase date or installation; notwithstanding the extended warranty purchase date.

MODEL	LaundryFresh™ Dehumidifier ND25
NEXT 12 MONTHS STANDARD EXTENDED LIMITED WARRANTY	S\$80/Unit

 • All Information is accurate at the point of print. novita reserves all rights to update the information without prior notice.

eStore 
novita 



 novita.com.sg

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SV/M/ND25/V2