



**HUMICONTROL™**  
SAFEGUARDING VALUABLE SERIES

# DEHUMIDIFIER ND50

## PRODUCT FEATURES



PREFERRED  
HUMIDITY  
SETTING



AUTO  
HUMIDITY  
SENSOR



EXTENSIVE  
COVERAGE  
AREA



ROTARY  
COMPRESSOR



CFC  
FREE  
REFRIGERANT



4 PROG.  
MODES



TIMER



CONTINUOUS  
DRAINAGE  
OPTION



AUTO STOP  
WITH FULL TANK  
INDICATOR



EASY  
ROLL  
CASTORS



## OPERATING INSTRUCTIONS AND E-WARRANTY APPLICATION

Please read instructions before using the Dehumidifier

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This product includes:

- novita Dehumidifier ND50
- novita Dehumidifier ND50 Operating Instructions & e-Warranty Application (e-copy)
- Starter Guide

\* Please contact us immediately if any of the above-mentioned items are not included.

OPTIONAL	PRODUCT ACCESSORY
Includes:	
• 2 x Enhanced Dual Mesh Activated Carbon Filter <sup>◊</sup>	

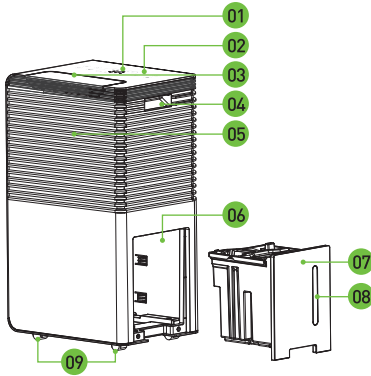
◊ It is an optional product accessory.

\* Based on average 8 hours a day, 7 days a week under normal domestic indoor environment usage.

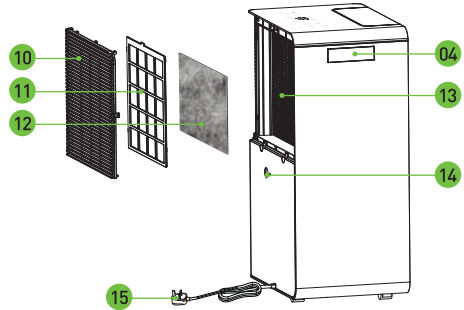
# PRODUCT DESCRIPTION

## Dehumidifier ND50

### FRONT VIEW



### BACK VIEW

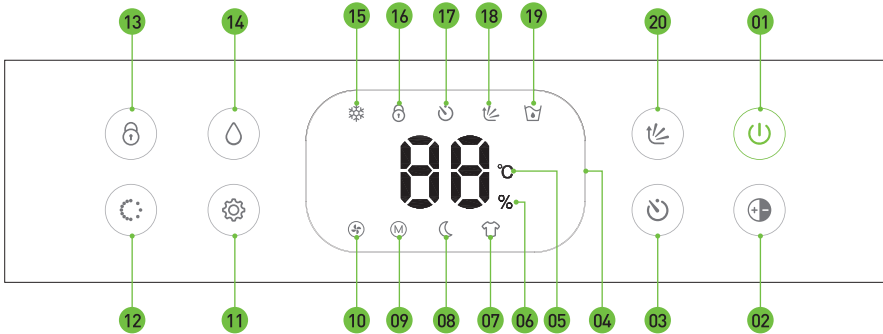


- 01 Display Screen
- 02 Control Panel
- 03 Air Outlet Oscillating Flap
- 04 Carrying Handle
- 05 Front Panel

- 06 Water Tank Compartment
- 07 Water Tank
- 08 Water Level Indicator
- 09 Easy Roll Castor

- 10 Air Inlet Frame
- 11 Pre-Filter Screen
- 12 Enhanced Dual Mesh Activated Carbon Filter (Optional)
- 13 Internal Housing
- 14 Continuous Drainage Port
- 15 Power Cord & Plug

# CONTROL PANEL & DISPLAY SCREEN DESCRIPTIONS



- 01 Power ON/OFF Button
- 02 Brightness Intensity
- 03 Timer Button
- 04 Display Screen
- 05 Temperature Display
- 06 Humidity Display
- 07 Laundry Drying Mode Indicator

- 08 Silent Mode
- 09 Manual Mode
- 10 Fan Mode
- 11 Programmed Modes Button
- 12 Fan Speed Button
- 13 Childlock Button
- 14 Humidity Button

- 15 Defrost Mode
- 16 Childlock
- 17 Timer
- 18 Oscillating
- 19 Full Tank Indicator
- 20 Oscillation Button

## TECHNICAL SPECIFICATIONS

Rated Power	530 Watts (26.7°C/60% RH)
Max. Consumption	620 Watts (30°C/80% RH)
Extraction Rate	50L/Day (30°C/80% RH)
Humidity Setting	Available
Auto Humidity Sensor	Available
Easy Roll Castors	Available
Running Temperature	5°C to 35°C
Compressor	Rotary
Coolant	R410A
Empty Weight	20.2 Kg
Dimension (W x D x H)	384 mm x 283 mm x 659 mm
Continuous Drainage	Available
Recommended Coverage <sup>□</sup>	Dehumidifying Up to 1360 ft <sup>2</sup> or 126 m <sup>2</sup>
Tank Capacity	5.0 Litres
Air Flow	- Speed 1: 450 m <sup>3</sup> /hr - Speed 2: 500 m <sup>3</sup> /hr - Speed 3: 630 m <sup>3</sup> /hr
Optional Product Accessory	• 2 x Enhanced Dual Mesh Activated Carbon Filter <sup>◇</sup> (Recommended every 6 months* replacement) • PVC Hose (12 mm Internal Diameter)

□ It is recommended to confine to the stated recommended coverage area for effective and optimum dehumidification performance.

◇ By applying the Enhanced Dual Mesh Activated Carbon Filter, the filter resistance will affect the air flow rate and extraction.

\* Based on average 8 hours a day, 7 days a week under normal domestic indoor environment usage.

## FEATURES

### Auto-Humidity Sensor

Inbuilt hygrostat detects the humidity level of the surrounding and compares it to the humidity level set. The compressor stops operation when the desired humidity level is achieved, and the unit's fan motor continues to run at speed 1. Compressor will reactivate when humidity level of the surrounding surpasses the desired humidity level.

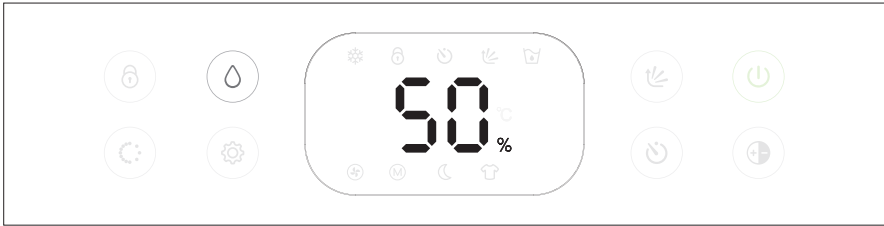
## 4 Programmed Modes

Unit is preset with 4 programmed Mode (Manual, Silent, Laundry Drying and Fan) for user to select the preferred operating mode to fulfill their discerning needs.

Manual Model	Silent Mode	Laundry Drying Mode	Fan Mode
(M)	☾	👕	⚡

## Preferred Humidity Setting

User can set the humidity level according to individual desire within a range of 40% to 80% at an interval of 5% RH or select Continuous Dehumidification Mode (CO) to effectively remove excess moisture to safeguard and protect your valuables from mold and mildew growth that thrives under high humidity conditions.



## Timer

In On Mode, the unit can be programmed with a timer from 1h to 9 hr, for an automatic shutoff.



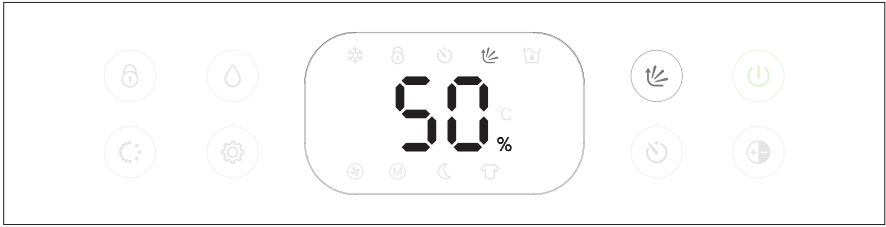
## Fan Speed

Packed with 3 fan speed setting of 01, 02 and 03 to satisfy different usage requirement.



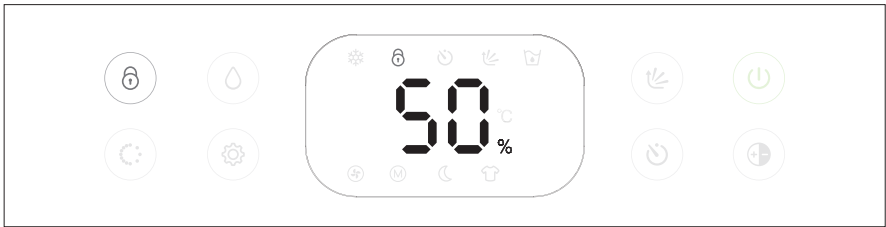
## Air Outlet Flap Oscillation

The air outlet flap oscillates in an angle of 60° to 90° to promote good air circulation and distribute dehumidified air in the room thoroughly. User also has the flexibility to station the air outlet flap at their preferred angle.



## Childlock

To guard against curious kids, unit is equipped with a Childlock function to prevent mishandling/mis-activation by young children who may change the unit's operation unintentionally.



## Light Indicator Brightness Adjustment

Dim the light indicators at 20% light intensity or fully illuminate the light indicators at 100% brightness to suits your discerning needs.



## Room Temperature & Humidity Display

The display screen shows the relative humidity level and temperature of the room/surrounding. This allows for easy reference and facilitates the adjustments according to the individual preference.



## Memory Function

Unit is equipped with memory function whereby when the unit is rebooted, it will operate based on the last preceding setting. In the event if the dehumidifier is switched off by a sudden power cut off or when the power plug is disconnected from the power supply, unit auto switch on and resume its operation when the power is restored.



## Auto-Shut Off Function

Unit shut off automatically with full water tank indicator illuminates and buzzer alarm beeps for 10 times in the following circumstances:

- o Water tank is full.
- o Water tank is not placed properly.
- o Water tank is removed.



## Defrost Mode

Defrost Mode will auto activate when the sensor detects the temperature of the evaporator to be  $\leq 1^{\circ}\text{C}$ , the compressor will continue to operate for 30 minutes before coming to a stop, and its corresponding indicator  illuminates on the display screen. When the sensor detects the temperature of the evaporator to be  $\geq 2^{\circ}\text{C}$  and the defrost duration is  $\geq 10$  minutes, the Defrost Mode deactivates and compressor resumes operation and its corresponding indicator  stops illuminating.



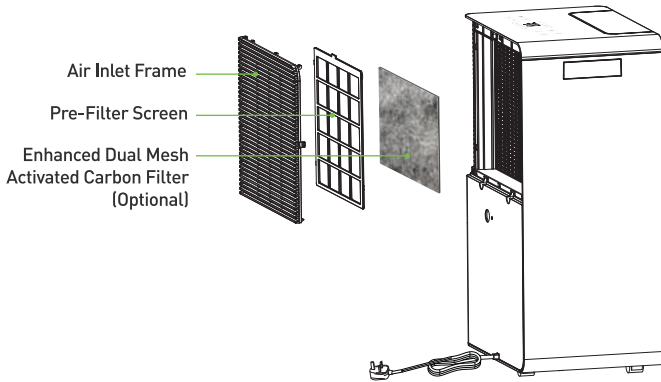
## Pre-Filter Screen & Enhanced Dual Mesh Activated Carbon Filter<sup>◊</sup>

Pre-Filter Screen at the back panel sieves out contaminants from the air that is drawn into the unit. This process increases the efficiency of the unit and helps to filter the air that is released back into the surroundings. Enhanced Dual Mesh Activated Carbon Filter<sup>◊</sup> eliminates unpleasant odour from the air before the dehumidification process begins. It is recommended to replace the Enhanced Dual Mesh Activated Carbon Filter<sup>◊</sup> on every 6 months\* basis for optimum performance.

◊It is an optional product accessory.

\*Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

- ⚡ • DO NOT use the dehumidifier without the Air Inlet Frame and Pre-Filter Screen in place.
- 💬 • By applying the Dual Mesh Activated Carbon Filter, the filter resistance will affect the air flow rate and extraction efficiency rate.

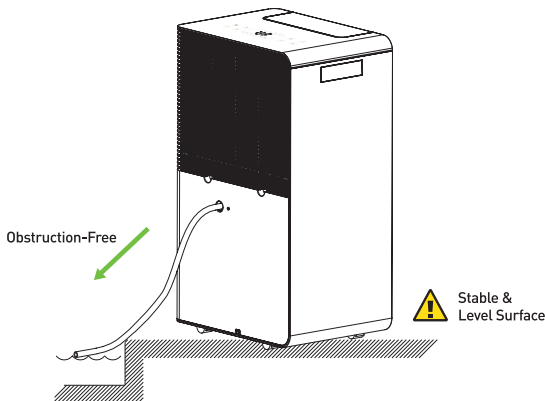


## Continuous Drainage Option

Continuous drainage option allows easy removal of collected water instead of manually emptying from the water tank.

01. Turn OFF the power supply and unplug from the power supply.
02. Remove the rubber plug from the continuous drainage port.
03. Insert the PVC Hose (12 mm internal diameter) through the drainage outlet. Ensure the hose is placed in a downward angle.
04. Ensure the unit is placed on a stable and level surface. The dehumidifier is now ready for continuous drainage.

- 💬 • Always ensure the drainage path is not blocked or obstructed to maintain a smooth flow and operation.





# USING THE NOVITA DEHUMIDIFIER

## Setting Up

01. Remove all packaging materials and place the unit on a dry, stable and level surface.

 • DO NOT remove the polystyrene from the water tank.

02. From the back of the unit, place your fingers into the two semi-circle grooves and pull the Air Inlet Frame outwards to remove it from the unit. Hold the upper tab of the Pre-Filter Screen and pull it outwards to release the side tabs from their respective catch to remove the Pre-Filter Screen from the unit.

03. To enhance the HumiControl™ experience, it is recommended to use the Enhanced Dual Mesh Activated Filter<sup>®</sup> in conjunction with the dehumidification process. Remove the plastic packaging on the Enhanced Dual Mesh Activated Filter<sup>®</sup>, align and assemble it onto the designated slot on the unit's internal housing, against the air inlet grille. Then proceed to reattach the Air Inlet Frame back onto the unit and ensure it is securely locked in position.

<sup>°</sup> Enhanced Dual Mesh Activated Carbon Filter is an optional product accessory and can be purchased separately.

 • Ensure the Enhanced Dual Mesh Activated Carbon Filter<sup>®</sup> is properly assembled and installed in position before use.  
• Please refer to operating instructions manual for instructions to assemble/remove the Enhanced Dual Mesh Activated Carbon Filter<sup>®</sup> from the unit.

 • Please handle the Enhanced Dual Mesh Activated Carbon Filter<sup>®</sup> with care while inserting or removing it from the unit as it is designed tight for optimum purification coverage.  
• It is recommended to replace the Enhanced Dual Mesh Activated Carbon Filter<sup>®</sup> once every 6 months for optimum performance.  
• DO NOT use the dehumidifier without the Air Inlet Frame and the Pre-Filter Screen in place.


04. Ensure there is a clearance of at least 50 cm from the air inlet and clearance of at least 10 cm from the air outlet.



 • DO NOT block the air inlet and air outlet to ensure sufficient air ventilation and maximum efficiency of the unit.

05. Connect the power plug to the power supply, power on and unit will produce short “Beeping” sound.

## Operating Notes

### 01. Power Control


Touch the  Power On/Off Button once to turn on the unit and the air outlet flap opens 90° upright. By default, unit runs on Manual Mode with Fan Speed 2.

 • To turn off the unit, touch the  Power On/Off Button once again.  
• In the event when the desired RH% setting selected is higher than the current surrounding RH%, the compressor stops operation and fan motor continues to run for continuous air circulation. Compressor will reactivate when humidity level of the surrounding surpasses the desired humidity level.


### 02. Programmed Modes


Touch the  Programmed Modes Button consecutively to select the desired operating mode (Manual, Silent, Laundry Drying or Fan Mode) and its corresponding indicator will be illuminated.

#### A. Manual Mode


At Manual mode, the  indicator illuminates. The humidity and fan speed settings can be adjusted in accordance to user preference.

#### B. Silent Mode

At Silent Mode, the  indicator illuminates. The unit is programmed to operate at fan speed 1 with all light indicators dimmed by default.


 • At Silent Mode, fan speed is preset at fan speed 1 and cannot be adjusted while humidity setting can be adjusted in accordance to user preference.

### C. Laundry Drying Mode


At Laundry Mode, the  indicator illuminates. The unit is programmed to dehumidify continuously regardless of the surrounding humidity level and preset at the highest fan speed by default.

- At Laundry Mode, fan speed and humidity settings are preset at the highest fan speed and continuous dehumidification.
- It is recommended to use the continuous drainage option while on Laundry Drying Mode.
- Ensure all doors and windows are shut to confine the area of Laundry Drying.
- Fully extend the laundries to remove wrinkles and leave approximately 5 cm gap between the laundries for smooth air circulation.
- Laundries that are placed closed together will take a longer drying duration due to poor air ventilation.
- Drying duration and deodorization effectiveness may vary depending on the nature and quantity of the laundry, fabric materials, coverage area, ventilation space and room temperature.

### D. Fan Mode

At Fan Mode, the  indicator illuminates. The unit is preset to operate with only fan mode, without dehumidification function and other selections.


### 03. Humidity Setting

Touch the  RH% Button consecutively to select the humidity level from 40% to 80% at an interval of 5% RH or select Continuous Dehumidification Mode (Co). Selected RH% setting will be indicated on the display screen, after which the unit will revert to display the current surrounding RH%.


RH% Setting: Co → 40% → 45% → 50% → 55% → 60% → 65% → 70% → 75% → 80% → Co.

- At Continuous Dehumidification Mode, unit is programmed to dehumidifies continuously regardless of the surrounding humidity level.
- If ambient humidity is lower than 30% RH, display screen will show LO.
- If ambient humidity is higher than 90% RH, display screen will show HI.


### 04. Timer

Touch the  Timer Button consecutively to select the timer duration from 1h to 9h at an interval of 1 hour for an automatic shutoff and its corresponding indicator and timer duration illuminates on the display screen. To deactivate Timer Function, touch the Timer Button consecutively to select 0h.

Timer Setting: 1h → 2h → 3h → 4h → 5h → 6h → 7h → 8h → 9h → 0h



- Touch the  Timer Button once to view the selected timer/remaining timer duration.

### 05. Fan Speed

Touch the  Speed Button consecutively to select fan speed setting 01, 02 or 03 and its corresponding indicator illuminates on the display screen.




- Only at Manual Mode, fan speed setting is adjustable. At Silent, Laundry Drying and Fan Modes, the fan speed settings are preset and not adjustable.

### 06. Air Outlet Flap Oscillation


Touch the  Oscillation Button once to oscillate the air outlet flap at 60° to 90° and its corresponding indicator illuminates. To stop/station the air outlet flap at the preferred angle/position, touch the  Oscillation Button once again.


- When the unit is switched off, the air outlet flap will be returned to the closed position.
- DO NOT force open or close the oscillating air outlet flap to prevent damage to the oscillation mechanism.

### 07. Childlock



Touch and hold the  Childlock Button for 3 seconds to activate the Childlock to lock the control panel. Its corresponding indicator  illuminates and flashes on the display screen. To deactivate Childlock, touch and hold the  Childlock Button for 3 seconds once again.

## 08. Light Indicator Brightness Adjustment

Touch the  Brightness Button consecutively to select 20% or 100% light indicator brightness.

 • Unit's light indicator is programmed at 100% brightness by default.



## 09. Room Temperature Display

During the unit operation, touch and hold the  RH% Button for 3 seconds to view the current ambient room temperature. Release the  RH% Button to revert to the current ambient humidity RH% display.


## 10. Memory Function

Unit is equipped with memory function whereby when the unit is rebooted, it will operate based on the last preceding setting. In the event if the dehumidifier is switched off by a sudden power cut off or when the power plug is disconnected from the power supply, unit auto switch on and resume its operation when the power is restored.

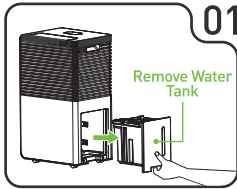
## 11. Defrost Mode

Defrost Mode will auto activate when the sensor detects the temperature of the evaporator to be  $\leq -1^{\circ}\text{C}$ , the compressor will continue to operate for 30 minutes before coming to a stop, and its corresponding indicator  illuminates on the display screen. When the sensor detects the temperature of the evaporator to be  $\geq 2^{\circ}\text{C}$  and the defrost duration is  $\geq 10$  minutes, the Defrost Mode deactivates and compressor resumes operation and its corresponding indicator  stops illuminating.

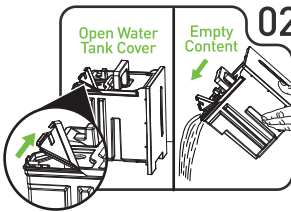
## EMPTYING THE WATER TANK

novita Dehumidifier ND50 shut off automatically when the water tank is full and unit beeps 10 times with its corresponding indicator  illuminates on the display screen. Follow the simple steps below to empty the water tank.

 • If the water tank is removed or not installed properly, the above phenomenon will appear.



01 Remove the water tank from the unit.



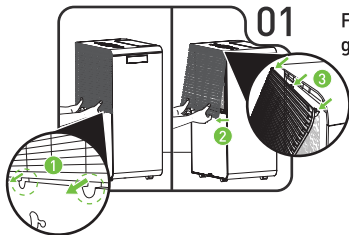
02 Open the triangle flap on the water tank cover to empty the content. Align and reattach the water tank back into the unit.

## 6 MONTHS\* ENHANCED DUAL MESH ACTIVATED CARBON FILTER<sup>◇</sup> REPLACEMENT

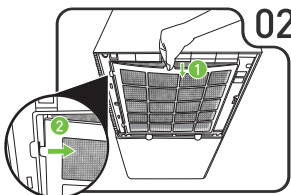
For an optimum HumiControl™ performance, it is recommended to replace the Enhanced Dual Mesh Activated Carbon Filter<sup>◇</sup> once every 6 months\* from initial usage.

<sup>◇</sup> Enhanced Dual Mesh Activated Carbon Filter is an optional product accessory and can be purchased separately.

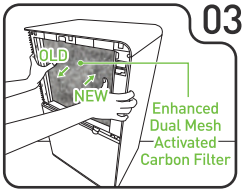
\* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.



01 From the back of the unit, place your fingers into the two semi-circle grooves and pull the Air Inlet Frame outwards to remove it from the unit.



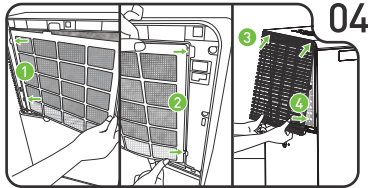
02 Hold the upper tab of the Pre-Filter Screen and pull it outwards to release the side tabs from the respective catch to remove the Pre-Filter Screen from the unit.



**03** Remove the exhausted Enhanced Dual Mesh Activated Filter from the air inlet grille. Align and assemble new Enhanced Dual Mesh Activated Filter on the unit's internal housing, against the air inlet grille.

- Ensure the Enhanced Dual Mesh Activated Filter is properly assembled and installed in position before use.
- Please handle the Enhanced Dual Mesh Activated Filter with care while removing/assembling it.

⚡ Please remove the plastic packaging from the filter before usage.



**04** Align and reattach the Air Inlet Frame back onto the unit and ensure it is securely locked in position.

- ⚡ DO NOT use the dehumidifier without the Air Inlet Frame and Pre-Filter Screen in place.

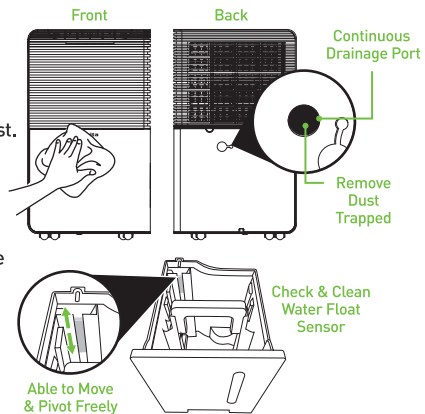
## CLEANING & MAINTENANCE

### Cleaning the novita Dehumidifier

It is important to conduct service maintenance of the unit at least once a week to ensure unit optimum performance and to prevent dust/dirt built up at the continuous drainage outlet port and water float sensor, which may lead to water leakage.

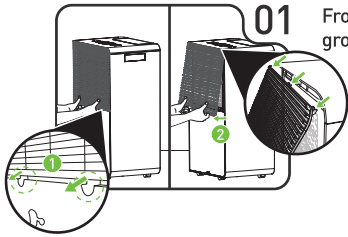
01. Disconnect the dehumidifier from the power supply.
02. Use a soft cloth to gently wipe the outer case to remove dust.
03. Remove stubborn stains with a mild household cleaner.
04. Remove any inevitable dust intake at the continuous drainage outlet port to prevent it from being clogged and result in overflowing.
05. Remove the water tank and its cover, check and clean the water float sensor. Ensure the water float sensor can move and pivot freely in order to actuate the auto shut-off mechanism when the water tank is full. In the event if the water float sensor is stuck, it will lead to water tank overflow.

- ⚡ Please turn Off the power supply and disconnect the power plug before cleaning and maintenance.
- DO NOT spray water directly onto the unit.



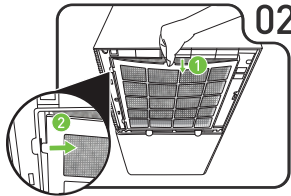
## Cleaning the Pre-Filter Screen

For optimum performance, it is recommended to clean the Pre-Filter Screen once every two (2) weeks.



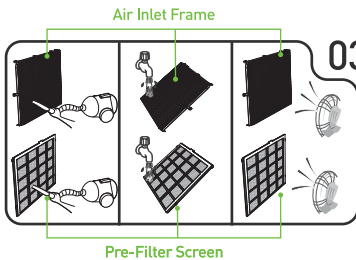
01

From the back of the unit, place your fingers into the two semi-circle grooves and pull the Air Inlet Frame outwards to remove it from the unit.



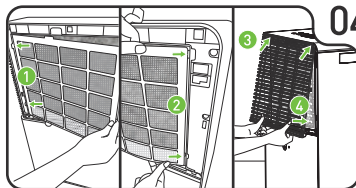
02

Hold the upper tab of the Pre-Filter Screen and pull it outwards to release the side tabs from the respective catch to remove the Pre-Filter Screen from the unit.



03

Use a vacuum cleaner or a brush to remove the lint collected. Use warm soapy water to wash the Pre-Filter Screen and the Air Inlet Frame if required. After washing, air dry the Air Inlet Frame and the Pre-Filter Screen thoroughly.



04


Align the groove and assemble the Pre-Filter Screen onto the Air Inlet Frame. Align and reattach the Air Inlet Frame back onto the unit.

**⚡ • DO NOT use the dehumidifier without the Air Inlet Frame and Pre-Filter Screen in place.**


## TROUBLESHOOTING

CONDITION	POSSIBLE CAUSE	POSSIBLE SOLUTION
Unit cannot be switched on	• The power plug is not connected properly.	• Insert the power plug into the main supply again.
	• The water tank is full.	• Remove the water tank and empty it, then replace it into the unit again.
	• Water tank not placed properly.	• Remove water tank and replace it into the unit again.
	• Power plug or cord damaged.	• Contact novita Customer Care Centre.

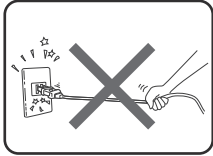
## TROUBLESHOOTING

CONDITION	POSSIBLE CAUSE	POSSIBLE SOLUTION
Fan not working	<ul style="list-style-type: none"> <li>• Motor may be malfunction.</li> </ul>	<ul style="list-style-type: none"> <li>• Contact novita Customer Care Centre.</li> </ul>
Poor performance or not dehumidifying at optimum capacity	<ul style="list-style-type: none"> <li>• Low temperature or the surrounding humidity level is too low.</li> </ul>	<ul style="list-style-type: none"> <li>• Dehumidifier does not work as effectively as in low temperature. Effectiveness of dehumidifier increases as RH increases.</li> </ul>
	<ul style="list-style-type: none"> <li>• The Air Inlet Frame &amp; Pre-filter screen are dirty.</li> </ul>	<ul style="list-style-type: none"> <li>• Clean the Air Inlet Frame &amp; Pre-filter screen.</li> </ul>
	<ul style="list-style-type: none"> <li>• Exceed recommended room coverage area.</li> </ul>	<ul style="list-style-type: none"> <li>• Maximum room coverage area<sup>□</sup> for ND50 to operate effectively:                             <ul style="list-style-type: none"> <li>- Dehumidifying Up to 1360 ft<sup>2</sup> or 126 m<sup>2</sup></li> <li>- Laundry Drying Up to 1088 ft<sup>2</sup> or 100 m<sup>2</sup></li> </ul> </li> </ul>
	<ul style="list-style-type: none"> <li>• Exceed extraction capacity</li> </ul>	<ul style="list-style-type: none"> <li>• Maximum extraction capacity for ND50 is 50 Litres/Day at 30°C/ 80% RH.</li> </ul>
	<ul style="list-style-type: none"> <li>• The surrounding humidity level is lower than the desired humidity level set.</li> </ul>	<ul style="list-style-type: none"> <li>• Set the desired RH% lower than the surrounding humidity level.</li> </ul>
The RH% display is not showing the desired RH% set	<ul style="list-style-type: none"> <li>• The RH% is showing the current surrounding area RH%.</li> </ul>	<ul style="list-style-type: none"> <li>• Press the  RH% Button to view the desired RH% set.</li> </ul>
Excessive noise	<ul style="list-style-type: none"> <li>• Unit is placed on uneven surface.</li> </ul>	<ul style="list-style-type: none"> <li>• Move unit to a level and stable surface.</li> </ul>
	<ul style="list-style-type: none"> <li>• Loose or foreign particles inside the unit.</li> </ul>	<ul style="list-style-type: none"> <li>• Contact novita Customer Care Centre.</li> </ul>
	<ul style="list-style-type: none"> <li>• Sound of flowing water.</li> </ul>	<ul style="list-style-type: none"> <li>• This is normal.</li> </ul>
	<ul style="list-style-type: none"> <li>• The Air Inlet Frame &amp; Pre-filter screen are dirty.</li> </ul>	<ul style="list-style-type: none"> <li>• Clean the Air Inlet Frame &amp; Pre-filter screen.</li> </ul>
Water in tank overflows	<ul style="list-style-type: none"> <li>• Water tank may be damaged.</li> </ul>	<ul style="list-style-type: none"> <li>• Replace the water tank.</li> </ul>
	<ul style="list-style-type: none"> <li>• The water float sensor is stuck/is not in place.</li> </ul>	<ul style="list-style-type: none"> <li>• Check, clean the water float sensor and adjust if required. Ensure the water float sensor can move and pivot freely in order to actuate the auto shut-off mechanism when the water tank is full.</li> </ul>
	<ul style="list-style-type: none"> <li>• Internal drainage passage is blocked or obstructed.</li> </ul>	<ul style="list-style-type: none"> <li>• Contact novita Customer Care Centre.</li> </ul>
Display screen shows the following error code.	<ul style="list-style-type: none"> <li>• C1: NTC sensor.</li> </ul>	<ul style="list-style-type: none"> <li>• Contact novita Customer Care Centre.</li> </ul>
	<ul style="list-style-type: none"> <li>• C2: Temperature &amp; Humidity Sensor Malfunction or sensor detects temperature to be &gt;40°C or &lt;0°C.</li> </ul>	<ul style="list-style-type: none"> <li>• Contact novita Customer Care Centre.</li> </ul>
	<ul style="list-style-type: none"> <li>• C7: DC Motor malfunction.</li> </ul>	<ul style="list-style-type: none"> <li>• Contact novita Customer Care Centre.</li> </ul>
	<ul style="list-style-type: none"> <li>• C8: There may be a refrigerant leak.</li> </ul>	<ul style="list-style-type: none"> <li>• Contact novita Customer Care Centre.</li> </ul>

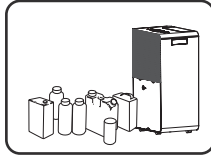
<sup>□</sup> It is recommended to confine to the stated recommended coverage area for effective and optimum laundry drying and dehumidification performance.

 • As a compressor protective feature, in the event when the compressor is deactivated during operation, there will be a 5-minute delay for the compressor to begin its operation once again.

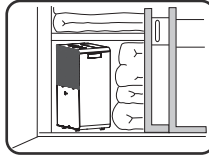
## SAFETY PRECAUTIONS



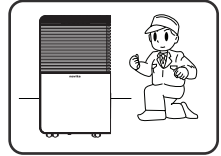
DO NOT pull or tug the unit by the power cord to prevent safety hazards or damage to the unit.



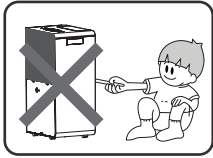
Keep the unit away from flammable liquids.



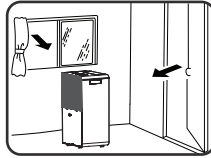
Refrain from placing the dehumidifier in confined closets.



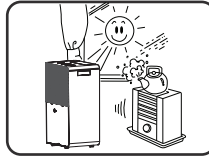
Servicing should only be conducted by professional service technicians from novita.



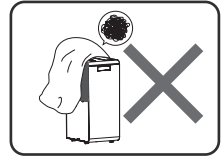
DO NOT insert any foreign objects into any crevices of the unit.



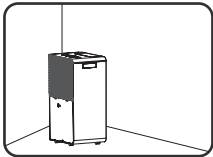
For maximum efficiency, ensure that the dehumidifier is placed in an enclosed area with windows & doors firmly shut.



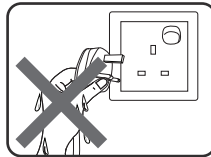
Keep the unit away from direct sunlight or any heat source.



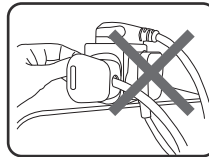
DO NOT block the air inlet & outlet when the unit is operating & DO NOT drape any garments or fabrics on top of the unit for drying purposes.



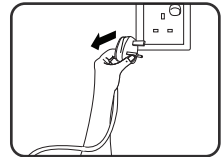
Allow adequate clearance & space around the unit for air ventilation. DO NOT move or incline the unit during operation.



DO NOT handle the unit or the power cord with wet hands.



Refrain from overloading your power supply with multiple power plugs.



Always disconnect the unit from the power supply during transportation, maintenance or cleaning.



## SAFETY INSTRUCTIONS

01. Read the operating instructions carefully before using the dehumidifier & keep it for later reference.
02. Persons who are not familiar with the operating instructions, as well as children & persons under the influence of medication, alcohol or drugs are not advised to operate the dehumidifier, or are only advised to operate it under supervision.
03. DO NOT use the dehumidifier if there is any damage to the unit or power cord.
04. Only operate the unit when it is completely assembled & on a stable and level surface. Placing the unit on uneven surfaces can result in water leakages or additional noise.
05. DO NOT handle the unit with wet hands.
06. Always use the correct power supply.
07. DO NOT insert any foreign objects into any crevices of the unit.
08. Keep the unit away from direct sunlight or heat sources.
09. Disconnect the dehumidifier from the power supply:
  - When emptying the water tank
  - Before cleaning
  - During assembly or dismantling the unit
  - Before moving the unit
10. Repairs of appliance should only be done by qualified service technicians from novita. Improper repair work can cause considerable danger to the user.



## NOVITA CUSTOMER SERVICE GUARANTEE

At the cornerstone of novita's core values is the importance we place in Continuous Relationships. Consequently, we believe in harnessing the relationship we have with our customers. The first step in establishing this relationship is to ensure that we are always there for the customers whenever we're needed. These are just a few ways that we look out for you.



### Free Evaluation

Check in your product for a FREE assessment and evaluation by our qualified technician. Upon your confirmation, charges only apply when there is replacement of technical parts.



### Minimum Downtime

Understanding that time is of the essence, for each servicing or repair, novita guarantees that we will only take up to 7 working days to get your product up and ready for collection.



### Optional Home Delivery

Time and convenience might not always be in the advantage of customers, hence, for a nominal fee of S\$20 one-way and S\$40 two-ways, customer can choose to use our delivery service instead of bringing in the product themselves.



### Optional Loan Set\*

Knowing how inconvenient it can get when your product is sent for servicing or repair, novita lends a hand by offering you a temporary loan set at no charge.

\* Please note that this service is upon request and subjected to the availability of the product. Temporary loan set might be of a different model from original set brought in for repair.



### Service Trekking\*

With everyone's busy schedule, it's sometimes hard to keep track of everything. Sit back, relax and leave the fussing to us. Instead of calling and checking up on the status of your product, let novita keeps you updated.

\*Customers can choose to be updated via email, phone or even sms.



### Dedicated Customer Care Personnel

WhatsApp us at 8182 7665 for any enquiry or feedback. Alternatively, you can drop us an email at [custcare1@novita.com.sg](mailto:custcare1@novita.com.sg) or visit our website at [novita.com.sg](http://novita.com.sg). Our friendly customer care personnel will be glad to assist you.

## e-WARRANTY APPLICATION

Thank you for purchasing novita HumiControl™ Dehumidifier ND50.

In our attempt to enhance our customer's after-sales experience, we have streamlined the warranty registration process to make it hassle-free. You no longer have to make a trip to the post office or worry about losing your warranty card.



Simply scan the QR code or visit [novita.com.sg/ewarranty](http://novita.com.sg/ewarranty) to access to our user-friendly website and register your product warranty online at the comfort of your home or office.

E-warranty registration is only applicable to customers in Singapore and stated countries who have purchased novita product(s) from our authorised retailers or dealers. Please register your product's warranty within 14 days from the date of original purchase. Upon successful registration, an acknowledgement email will be sent to you. By submitting your e-warranty application, you have agreed to all the terms and conditions stated for this warranty.

We hope you find it a breeze to safeguard the valuables with novita HumiControl™ Dehumidifier ND50.

## LIMITED WARRANTY TERMS & CONDITIONS

01. Unless otherwise specified, this limited warranty is valid for Product installed and purchased in Singapore and stated countries for the period of 36 months limited warranty on compressor and 12 months on all parts commencing from the date of original purchase and does not include installation, removal and reinstallation.
02. This product and all parts thereof are hereby guaranteed to the purchaser/user to be free from defects in material and workmanship.
03. Please retain the original purchase receipt for verification purposes when required. To be eligible for limited warranty coverage, Product has to be registered by the original end-user purchaser/user within 14 days from the date of purchase at [novita.com.sg/ewarranty](http://novita.com.sg/ewarranty).
04. This limited warranty is not transferable and shall not extend to anyone other than the original purchaser/user of this Product and does not include cleaning of the Product during the specific period.
05. Eligibility for limited warranty coverage is limited to repair, or replacement of any parts (excluding consumable parts and accessories exhausted through usage that may be packaged or sold together from the Product) which proves to be manufacturing defects within the applicable limited warranty period.
06. Limited warranty coverage does not extend to damages and/or defects resulting from:
  - a. Accidents, abuse, misuse, improper installation, or any manner of tampering.
  - b. Usage of wrong electrical supply/voltage.
  - c. Usage not in accordance with the operation instructions, maintenance and environmental instructions that are covered and prescribed in the operating instructions manual.
  - d. Any unauthorized repairs.
  - e. Any alteration or modification made to the Product.
  - f. Exterior finish or cosmetic damage.
  - g. Normal usage wear and tear, finishes or consumables.
  - h. Corrosion, rusting or stains.
  - i. Improper transportation, inappropriate storage conditions or materials, improper ventilation, reconfiguration of the Product.
  - j. Operating the Product in an unattended manner.
  - k. Lacking of periodically Product servicing and preventative maintenance.
  - l. Losses, damages, defects and malfunctions caused by fire or acts of God.
07. This limited warranty does not apply/cover for:
  - a. Parts requiring replacement due to normal wear and tear, corrosion or stain.
  - b. Damage due to usage of other incompatibility equipment/solutions/accessories being used in conjunction with the covered Product.
  - c. Transportation, delivery and incidental cost incurred in fulfilment of this limited warranty. The purchaser/user shall be fully responsible for the due delivery of the Product for any repair work to novita and for the subsequent collection. Any Product to be repaired must be sent to the service centre directly. No outdoor servicing will be provided. novita can provide collection and return service and a transportation fee of S\$40 is applicable.
08. To the fullest extent permitted by law, novita shall not be in any way liable for any incidental, consequential, direct or indirect damages. Also, novita shall not be liable for any damages of any kind resulting from the use or misuse of the product, inability to use the product including incidental, consequential, loss of revenue, failure to realize savings/benefits, for any breach of contract, or for any claim brought against by the purchaser/user regardless of the legal theory on which the claim is based.
09. Without limiting the generality of the foregoing, the purchaser/user assumes all risk and liability for loss, damage or injury to the purchaser/user and their property and to any third parties and their property arising out of the use, misuse, lack of periodic servicing and proper maintenance or inability usage of the novita Product.
10. This limited warranty will be invalidated and rendered void upon the usage of any non-original filters/parts/accessories or any unauthorized servicing that is not approved by novita for the use with the product.
11. This limited warranty is void if the serial number on the Product had been removed, erased, defaced, altered, tampered or is illegible.

12. novita will repair or replace this product at their option and at no charge with new or reconditioned parts or Product if found to be defective during the limited warranty period specified above. novita does not warrant uninterrupted or error-free operation of the product. All replaced Product or part, or fully refunded Product, shall become the absolute property of novita and must be returned to novita. Replacement parts and Products assume the remaining original limited warranty.
13. In the event that the Product is out of stock, obsolete or beyond repair, novita reserves all rights to replace the Product with another similar value as deem appropriate, subject to availability. In no event shall any recovery against novita exceed the actual price paid for the purchase of the Product.
14. novita reserves all rights to impose charges for services on the Product which are outside the perimeter of limited warranty coverage. novita also reserve the right to decline Product servicing where the Product is obsolete, no longer deemed serviceable or replaceable for any reason.
15. If any section, provision, clause, sentence or part thereof of this limited warranty is held to be void, invalid or unenforceable, it shall be modified necessarily to make it valid and enforceable, and it shall not in any way be affected or impaired thereby.
16. novita shall reserve the right to modify or change the terms and conditions herein due to change(s) in availability of Products and/or spare parts or for the purposes of complying with applicable policies, rules, regulations and law, without prior notice.
17. With the proceeding of the Product usage, it means the purchaser/user have read, understood and agreed on the novita's Product usage and limited warranty terms and conditions and also acknowledged that novita's limitations of liability are reasonable and within the context and circumstances under which it is applied on.

## LIMITED WARRANTY EXTENSION - EXTENDED WARRANTY

- Extended limited warranty is offered for all other parts (excluding compressor) repair or replacement after 1 year of the standard limited warranty period, subjected to all of the terms, conditions and limited to standard limited warranty coverage. Extended limited warranty is not applicable for the compressor warranty for the 4<sup>th</sup> year - after the compressor's standard 3-year limited warranty term expires.
- Extended limited warranty is available for purchase within the 1-year standard limited warranty period at [estore.novita.com.sg/nd-services](http://estore.novita.com.sg/nd-services).
- An order confirmation email will be sent to your registered email address within 7 working days after receiving the extended limited warranty purchase order and payment and the system will be updated within 14 working days.
- Extended limited warranty commencement date is inferred from product purchase date or installation; notwithstanding the extended warranty purchase date.

<b>MODEL</b>	HumiControl™ Dehumidifier ND50
<b>NEXT 12 MONTHS STANDARD EXTENDED LIMITED WARRANTY</b>	S\$150/Unit

• All Information is accurate at the point of print. novita reserves all rights to update the information without prior notice.

**eStore**   
**novita** 



 [novita.com.sg](https://novita.com.sg)

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